

QUALITY POLICY STATEMENT

Through the Quality Commitment made to our clients before and during engagements, we work to continually improve the quality, skill, and competency of the services supplied. We do this in accordance with our code of ethics, the statutory and regulatory requirements of our business sector, and the specified requirements of our clients and agents.

We aim to achieve and deliver this by:

- Following and applying our code of ethics in all business circumstances
- Working to the contractual requirements agreed with our direct and end Clients
- Identifying and adhering to all relevant statutory and regulatory requirements
- Auditing and assessing our system performance and product conformity to ensure compliance
- Continually improving our skills and competencies in order to enhance our value to our clients
- Being receptive to clients needs and responding to client feedback
- Implementing an efficient and robust quality management system which meets the requirements of BS EN ISO 9001:2008.
- Cascading this Policy to all of our staff and ensuring that they understand their part in its delivery
- Reviewing this policy and the management system at regular intervals to ensure its continuing suitability to the business.

Gary Saunders
Managing Director

6th August 2009